

Uddevalla gets 55 % less emails with Adeptic

Together with Uddevalla municipality we have created a version of Adeptic Search for municipalities. Five months after the implementation of Adeptic Search at uddevalla.se, the number of incoming support mails from people who were unable to find what they are looking for decreased by an astonishing 55 %.

The main features which led to this success are the following:

- the ability to index internal and external services, registers and webpages
- the ability to manipulate the hitlist
- use of synonyms in search terms
- advanced search algorithm that presents most relevant results on top

Customized pricing options and discounts are available for smaller municipalities. Contact us to begin developing your solutions because everyone deserves a high class search engine.

Source URL: <http://www.adeptic.com/content/adeptic-search-municipality-version>